



# The **TURNER & COATES** 14 YEARS OF EXCELLENCE AS STANDARD **Global Examiner**

Running the rule over domestic and international business since 1880!

Issue 23 - June 2020

## Virtual Auditing Service now up and running



**As the ongoing COVID-19 pandemic continues to impact upon day-to-day business activities globally, we at Turner & Coates have successfully adapted our broad service package to include Virtual Audits.**

This is to complement our new Virtual Inspection service, which is being used by a growing number of our clients across the world. This innovative, tried-and-tested system involves the use of digital shared video software - such as Microsoft Teams, Facetime or Skype - and has, so far proved to be an extremely efficient and cost-effective temporary solution.

Turner & Coates has been at the cutting edge of internal auditing for more than 30 years, offering a detailed, all-embracing and flexible service that consistently outstrips our competitors.

Now, as the global lockdown begins to ease on many of the world's continents - and companies everywhere take the first tentative steps toward something akin to normal, everyday business practices - we are taking the innovative, yet logical next step, by introducing our **Virtual Auditing Service**.

Although individual lockdown measures are becoming less stringent in some areas of the world - as COVID-19 gradually comes under some level of control - it remains highly unlikely that our auditors will be allowed at any given site to perform a physical audit, which makes our new **Virtual Auditing Service** a viable, efficient and highly cost-effective alternative option.

In these unprecedented times for global business, it is vital to remember that up-to-date auditing is an official requirement of recognised accreditations and certifications - such as ISO 9001, ISO 50001 and RC 14001. Not only that, a virtual audit is acceptable evidence of internal auditing. Many of the certification

bodies are currently undertaking virtual certification audits themselves.

Ultimately, high quality auditing can help you to ensure that your day-to-day operations are in the best possible shape, for when we all eventually emerge from this pandemic and return to normality.

As with our virtual inspections, **Virtual Auditing** uses shared digital video technology - such as Microsoft Teams, Facetime, Skype, or any other shared visual platform. The site or plant concerned would be required to electronically share all relevant documents with our appointed Auditor.

Where there is no electronic documentation to hand, the paper documents can be scanned and viewed during the virtual meeting itself, or reviewed at a later date, via email.

Furthermore, we would also request that the site or plant concerned provides us with a secure video link/ walk-through to assist with and facilitate the Audit tour. There are intrinsically safe ways of doing this. As with virtual inspections, this remote method of auditing means that we don't have to be physically present on site - in instances where the organisation concerned is not accepting external

visitors - thus eradicating the risk of either catching or spreading COVID-19.

Another considerable advantage of our new **Virtual Auditing Service** is that it eliminates the need for us to charge you travel expenses which, depending on your location and that of our nearest certified auditor, could be significant.

All you would pay for is the time it takes to audit, preparation, report time... and, of course, the tried-and-trusted expertise of ourselves, here at Turner & Coates, one of the world's longest established global inspection & expediting firms.

At Turner & Coates, we are highly professional, experienced auditors, and our proven excellence in this specialist field has been neither compromised, nor diminished by Coronavirus.

Through our pioneering **Virtual Auditing Service**, we are still able to provide this all-important service to many different companies operating across a wide spectrum of industries, from gas to pulp and paper manufacturing.

**Call or e-mail us today to find out more and for further details about our new Virtual Auditing service.**

**For total inspection, expediting and management systems implementation and auditing solutions, a FREE copy of our brochure or a no-obligation quote, call now on 0161 660 8656 (within UK) or +1 (404) 462 5729 (from North America)!\***



St. James's House, Pendleton Way, Salford, M6 5FW, UK, Tel: +44 (0)161 660 8656, www.turnerandcoates.com, Email: info@turnerandcoates.com

\* Calls on our dedicated North American number can be made until 12 noon EST